

Report No: ES20368		PP&E Performance Overview 2023/24																									
Outcome	PORTFOLIO PLAN INDICATOR	DESCRIPTION	2019-20 TARGET	2019-20 ACTUAL	2020-21 TARGET	2020-21 ACTUAL	2021-22 TARGET	2021-22 ACTUAL	2022-23 TARGET	2022-23 ACTUAL	GOOD PERF.	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	2023-24 Projection	2023-24 TARGET	2023-24 RAG STATUS	RAG Threshold	COMMENTARY (BY EXCEPTION)	
1: We will keep Bromley safe	1A	Number of evidence packs requested from CCTV	100%	100%	100%	100%	100%	100%	100%	100%	HIGH	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	95%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1B	Rapid Response interventions responded to within 2 hours (%)	100%	100%	100%	100%	100%	100%	100%	100%	HIGH	3 (100%)	0 (100%)	4 (100%)	5 (100%)	3 (100%)	0 (100%)	2 (100%)	3 (100%)	1 (100%)	2 (100%)	100%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1C	Complete all test purchases following all failed Challenge 25 test purchase which result in a sale of an age restricted product	100	97	100	100	20	20	100% Compliant Businesses	90% (From 2023/24 target is number)	HIGH	0	7	4	0	0	0	3	4	0	0	0	25	25 (Number)	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1D	To disseminate 25 Alerts on emerging topics including doorstep crime and scams	N/A	N/A	N/A	N/A	N/A	New KPI 22/23	25	35 (From 2023/24 target is %)	HIGH	3 (100%)	2 (100%)	2 (100%)	0 (100%)	3 (100%)	0	0	0	5	1	3	95 of 50%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1E	Issue HMO licenses where valid applications are received (No.)	75%	45%	100%	17.6% (3 out of 17)	100%	N/A	100%	100%	HIGH	100% (9 of 9)	100% (1 of 1)	100% (11 of 11)	100% (2 of 2)	100% (9 of 9)	100% (7 of 7)	100% (14 of 14)	100% (0 of 0)	100% (5 of 5)	100% (5 of 5)	100%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
2: We will protect consumers	2A	Number of awareness raising events & training to groups & partners (No. of attendees)	70	72	70	5	20	20	50	1314	HIGH	7 (154)	7 (105)	6 (91)	6 (111)	2 (125)	3 (732)	8 (682)	7 (306)	2 (60)	11 (225)	55 (2400)	50 (1200)	OUTCOME	Outcome based.		
3: We will support and regulate businesses	3A	Due inspections of high-risk food businesses undertaken (% Annual Target)(Risk A and B food premises)	100% (A) 100% (B)	100% Risk A (3/3) 96% Risk B (107/111)	% to be determined by the FSA due to COVID-19	Annual Risk A - 1 Risk B 37	N/A	Risk A - 2 out of 2 - 100% Risk B - 34 out of 37 - 92%	100% (Annual Target)	Risk A: 100% Risk B: 94%	HIGH	Risk A 0% (0 of 2) Risk B 11% (10 of 92)	Risk A 0% (0 of 2) Risk B 20% (19 of 92)	Risk A 0% (0 of 2) Risk B 40% (37 of 92)	Risk A 50% (1 of 2) Risk B 45% (42 of 92)	Risk A 100% (2 of 2) Risk B 50% (46 of 92)	Risk A 40% (2 of 5) Risk B 65% (60 of 92)	Risk A 40% (2 of 5) Risk B 73% (67 of 92)	Risk A 60% (3 of 5) Risk B 76% (70 of 92)	Risk A 60% (3 of 5) Risk B 77% (71 of 92)	Risk A 100% (5 of 5) Risk B 88% (81 of 92)	95%	95%	AMBER	RAG status set to Amber	Risk A: Since 1st of April 2023 x3 businesses have received a category A rating, bringing the number of Category A rated businesses due for the inspection to 5 in the 2023-24 inspection period. All 5 of the 5 have been inspected and have been rated Category B, C and D respectively as standards in these food businesses have improved. Risk B: The team is making good progress 88% of the 92 Category B businesses due this year completed to date. The remaining 11 Category B inspections are diarised and will be completed by end of March 24. It is anticipated 100% of the due food hygiene inspections in Categories A & B will be completed by March 2024 in accordance with the Food Law Code of Practice (FLCoP).	
	3B	Inspection of UNRATED (UR) Food Businesses (FB) Childminder (CM) Low Risk Home caterers (LRHC) (% completed) (Number of inspections or closures if no longer trading)(% Annual Target)	N/A	N/A	N/A	N/A	N/A	N/A	100% (Annual Target)	UR FB = 85% UR CM = 0%	HIGH	UR FB = 18% (22 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 24% (29 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 37% (45 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 52% (63 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 88% (106 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 90% (108 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	100% (Based on 2023 current data)	95%	AMBER	RAG status set to Amber	The team has completed the 120 unrated food businesses that were due for inspection at the beginning of the year. Unrated new businesses continue to be inspected as they apply for food premises registration. The food safety contract tender process for unrated home-based childminders (UR CM) and low risk home caterers (LRHC) and home caterers has been completed. Three tender applications were received and evaluated. The award report is drafted, and the procurement team are processing the final tender documents in preparation for the contract to be awarded in early March.	
4: We will protect and improve the environment through custodianship and effective and responsible enforcement	4A	Completed cases where investigations of breaches of planning control are identified (%) (outcome)	100%	96%	N/A	100%	N/A	N/A	100%	100%	OUTCOME	93%	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	100%	100%	OUTCOME	Awaiting Data		